



Pringle PCS: Small Business Support Contract Annual Support Contract: £ 1495 Ex VAT

Our IT company offers comprehensive support services designed to meet the diverse needs of businesses. Under IT manager support, we provide essential services such as Internet, Telephones VOP, and Security CCTV & Alarm systems to ensure seamless and secure communication and surveillance. Our remote & onsite support covers a wide range of IT needs, including 365 Administration & Exchange email, Microsoft Server Administration support, and collaboration tools like SharePoint, One Drive, and Teams.

We also offer support for Printers, Scanners, Computers, and Laptops, as well as remote home support for key workers, ensuring that your team stays productive and connected, regardless of their location.

In addition to our support services, we offer a variety of hardware solutions, including discounted hardware and upgrades, rental PCs and laptops, and comprehensive repairs and maintenance. Our website services include the creation of free websites, annual hosting Web SSL Certificates, and social media support for platforms such as Facebook, Twitter, Instagram, TikTok, YouTube, and X (Twitter).

We also provide additional services at competitive prices, such as Microsoft 365 licensing, discounted ESET Anti-Virus, SAS CCTV, Alarm with install and maintenance.

Furthermore, we offer up to 50% discounted training and coaching in IT, Business Skills, First Aid, and Team Building, empowering your team with the skills they need to excel.

IT Manager Support

- Internet
- Telephones VOP
- Security CCTV & Alarm

Remote & Onsite Support

- 365 Administration & Exchange Email
- Microsoft Server Administration
- SharePoint | One Drive | Teams
- Printers | Scanners
- Computers | Laptops
- Remote Home Support Key Workers

Hardware

- Discounted Hardware & Upgrade
- Discounted Rent PCs & Laptops
- Repairs & Maintenance

Website

- Free Website | Annual Hosting Web SSL Certificate
- Social Media Support | Facebook | Twitter | Instagram | TikTok | YouTube | X

Additional Prices

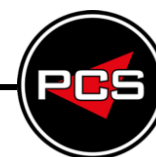
- Microsoft 365 Licensing & Discounted ESET Anti-Virus:
- Discounted SAS CCTV & Alarm Install & Maintenance

Upto 50% Discounted Training & Coaching

- IT
- Business Skills
- First Aid
- Team Build

**EMPLOYEES OVER 20 & MULTIPLE SITE
SUPPORT CONTRACTS AVAILABLE ON REQUEST**





**SMALL BUSINESS SUPPORT CONTRACT – UPTO 20 STAFF SBS
IT & BUSINESS SKILLS TRAINING PRICE GUIDE**

Scheduled courses are held Online Via Zoom or at Pringle PCS Training & Conference Centre Skywalker House.

SCHEDULED COURSES:

IT & BUSINESS SKILLS COURSES	PRICE
Online Single Booking	£ 120 PP £ 60 PP <small>SBS PRICE</small>
Single Booking Scheduled Course at Skywalker House	£ 150 PP £ 75 PP <small>SBS PRICE</small>
Online One to One	£ 345 £ 245 PP <small>SBS PRICE</small>
One To One: Client Site or Skywalker House	£ 395 £ 245 PP <small>SBS PRICE</small>

IT & BUSINESS SKILLS COMPANY CLASSROOM:

This training is given exclusively for your company only either here at PCS or at your own premises. (Evening and weekend dates are also available on request)

COMPANY CLASSROOM	PRICE
Individual Days: Online (Max 10 Delegates)	£ 495 £ 245 <small>SBS PRICE</small>
Individual Days: PCS Or Client Site (Max 10 Delegates) Laptops Included	£ 595 £ 295 <small>SBS PRICE</small>

EVENING OR HALF DAY SESSIONS:

Individual Days: Online – 3 Hour Session (Max 10 Delegates)	£ 345 £ 95 <small>SBS PRICE</small>
Individual Days: PCS Or Client Site - Hour Session (Max 10 Delegates) Laptops Included	£ 345 £ 145 <small>SBS PRICE</small>

Team Building

TEAM BUILDING	PRICE
Upto 10 People	£ 745 £ 495 <small>SBS PRICE</small>
Upto 20 People	£ 995 £ 745 <small>SBS PRICE</small>

ALL PRICES ARE EXCLUDING VAT





HEALTH AND SAFETY TRAINING PRICE GUIDE

Scheduled courses are held Online Via Zoom or at Pringle PCS Training & Conference Centre Skywalker House.

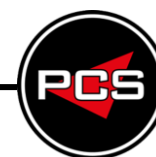
SCHEDULED COURSES:

SCHEDULED COURSE SKYWALKER HOUSE	SCHEDULED PRICE
First Aid Emergency (Inc Paediatric Emergency First Aid) 1 Day Additional Multiple Booking Reseller	£ 80 PP £ 50 PP <small>SBS PRICE</small>
First Aid At Work Refresher 2 Days Additional Multiple Booking Reseller	£ 160 PP £ 100 PP <small>SBS PRICE</small>
First Aid At Work Certificate 3 Days Additional Multiple Booking Reseller	£ 240 PP £ 150 PP <small>SBS PRICE</small>
First Aid Refresher Half Day Additional Multiple Booking Reseller	£ 40 £ 30 PP <small>SBS PRICE</small>
Paediatric First Aid 2 Days Additional Multiple Booking Reseller	£ 160 PP £ 100 PP <small>SBS PRICE</small>
Blended Paediatric First Aid 1 Day Remote Online Learning & 1 Day Session 9:30 – 16:00	£ 80 PP £ 50 PP <small>SBS PRICE</small>

HEALTH & SAFETY: MAX 12 DELEGATES	PRICE
First Aid Emergency (Inc Paediatric Emergency First Aid) 1 Day	£495 £ 295 <small>SBS PRICE</small>
First Aid At Work Refresher 2 Days Min	£745 £ 595 <small>SBS PRICE</small>
First Aid At Work Certificate 3 Days	£1295 £ 795 <small>SBS PRICE</small>
First Aid Refresher Half Day	£345 £ 295 <small>SBS PRICE</small>
Paediatric First Aid 2 Days	£745 £ 395 <small>SBS PRICE</small>
Blended Paediatric First Aid 1 Day Remote Online Learning & 1 Day Session 9:30 – 16:00	£495 £ 395 <small>SBS PRICE</small>
Emergency Paediatric First Aid Evening or Weekend 2 Sessions	£595 £ 395 <small>SBS PRICE</small>
Paediatric First Aid 4 Sessions	£745 £595

ALL PRICES ARE EXCLUDING VAT





ONLINE MENTAL HEALTH COURSE

SCHEDULED COURSES: ONLINE COURSES

MENTAL HEALTH ONLINE	PRICE
One Day Mental Health Awareness Online Additional Multiple Booking Reseller	£ 120 PP £ 60 PP RESELL
Two Day Mental Health First Aider Course Online Additional Multiple Booking Reseller	£ 175 PP £ 120 PP RESELL
One Mental Health Management Course Online Additional Multiple Booking Reseller	£ 120 £ 60 PP RESELL

SCHEDULED COURSES: PRINGLEPCS | SKYWALKER HOUSE

MENTAL HEALTH SCHEDULED	PRICE
One Day Mental Health Awareness Additional Multiple Booking Reseller	£ 150 PP £ 60 PP RESELL
Two Day Mental Health First Aider Course Additional Multiple Booking Reseller	£ 195 PP £ 120 PP RESELL
One Day Mental Health Management Course Additional Multiple Booking Reseller	£ 150 £ 60 PP RESELL

COMPANY CLASSROOM: ONLINE

COMPANY CLASSROOM	PRICE
One Day Mental Health Awareness Online Max 10 Delegates - Additional Multiple Booking Reseller	£ 495 £ 245 RESELL
Two Day Mental Health First Aider Course Online Max 10 Delegates - Additional Multiple Booking Reseller	£ 745 £ 495 RESELL
One Mental Health Management Course Online Max 10 Delegates - Additional Multiple Booking Reseller	£ 495 £ 245 RESELL

COMPANY CLASSROOM: SKYWALKER HOUSE OR CLIENT SITE

COMPANY CLASSROOM	PRICE
One Day Mental Health Awareness Max 10 Delegates - Additional Multiple Booking Reseller	£ 595 £ 295 RESELL
Two Day Mental Health First Aider Course Max 10 Delegates - Additional Multiple Booking Reseller	£ 845 £ 595 RESELL
One Mental Health Management Course Max 10 Delegates - Additional Multiple Booking Reseller	£ 595 £ 295 RESELL

ALL PRICES ARE EXCLUDING VAT





IT General Microsoft Courses	
	Microsoft Office 365
	Microsoft 365 & Teams
	Microsoft 365, Teams & Sharepoint
	Microsoft Word
	Microsoft Excel
	Microsoft PowerPoint
	Microsoft Outlook
	Microsoft Power BI
	Microsoft SharePoint

Database & Programming	
	Microsoft Access
	Microsoft SQL Server
	Microsoft Excel VBA
	Microsoft Access VBA

Graphic Design & Publishing	
	Adobe Photoshop
	Adobe Illustrator
	Adobe InDesign
	Adobe Dreamweaver
	Adobe Premiere
	Microsoft Visio
	Microsoft Publisher

Project Management	
	Microsoft Project





Microsoft Office

Any successful office needs certain IT applications to help it run smoothly. We offer all these standard applications for Microsoft Windows up to and including Microsoft Office 365.



Database & Programming

One of our primary function is systems development and our knowledge for training in the area of database and programming sets us ahead of the rest. We use our practical knowledge and skills to provide top class training and after course support.

We are recognised for our exceptional service in this area by blue chip companies such as Nissan, Renault and Genie. This level of service comes from over a decade of hands on experience rather than simply reading IT manuals. We pass this practical experience on to you during our training sessions.



Graphic Design

We offer expert training in the industry-standard graphic design packages. We also deliver training on designing high-quality web sites. Our courses are aimed at anyone from the occasional user to professional designers. No matter what your current skill level our training will enable you to produce professional publications.



Project Management

We provide a complete project management service; we deliver training on project management principles and best practice in our business skills training. Our IT project courses give you a platform to assist you with these skills. We transfer this knowledge into the systems that support you when managing your projects. We deliver training on the industry standard project management applications.





General Seminars	
	Notes, Minute Taking & Productive Meetings
	Business Writing Skills
	Telephone & Reception Skills
	Customer Care
	Confidence & Assertiveness
	Dealing With Conflict & Aggression
	Sales Master
	Negotiation & Influencing Skills

Management & Development	
	Introduction To Management & Supervision
	Time Management
	Project Management
	Developing Management & Leadership Skills

Presentation & Training	
	Presentation Skills Stage 1
	Presentation Skills Stage 2
	Train The Trainer
	Train The Trainer Bespoke Masterclass

Accounts	
	Accounts For Managers
	Introduction To Accounts
	Sage 50 - Accounting
	Sage 50 - Payroll
	Account Management Program





General Seminars

Our Business Skills training courses are aimed at those with the responsibility of identifying development needs, planning, design and delivering training as well as the assessment and evaluation of training. Skills covered include appraisals, coaching instruction, group dynamics and student-centred learning.



Sales & Marketing

Getting ahead in business can be difficult, especially if your staff have not received adequate training. We offer development programs to aid sales staff to become more confident, organised and professional in their sales role. Our aim is to help sales staff and sales managers reach their full potential. We do this through training and development seminars, aimed at developing telephone sales, face to face techniques and customer relationship management for a complete sales service.



Management & Supervision

Our leadership training programs are aimed at people who have, or aspire to have responsibility for the management and supervision of others. Our training courses start with a one-day development training program aimed at helping individuals gain basic knowledge required by team leaders/first-line managers. For advanced training we have more extensive programs that are delivered over greater time scales.





BUSINESS SKILLS TRAINING PRICE GUIDE

Scheduled courses are held at our Training & Conference Centre and open to any learners from any organisation or company. Scheduled courses are placed into 2 price grades: (S) Standard and (P) Premium.

Please refer to www.pringlepcs.co.uk to find course price grade.

Business Skills Course Price Grade	STANDARD	PREMIUM
Single Booking	£120 PP	£150 PP
Multiple Booking On The Same Scheduled Business Skills Course	£90 PP	£120 PP
One To One	£395	
ilm: Single Booking	£150 + £50 PP ilm Certificate	
ilm: Multiple Booking On The Same Scheduled Business Skills ilm Course	£120 + £50 PP ilm Certificate	
ilm: One To One	£395 + £50 PP ilm Certificate	

BUSINESS SKILLS COMPANY CLASSROOM

This training is given exclusively for your company only either here at our site or at your own premises. (Evening and weekend dates are also available on request).

Company Classroom At PCS or Client Site	STANDARD	PREMIUM
Business Skills: 1 - 12 People	£595	£695
ilm: Business Skills Course	£695 + £50 PP ilm Certificate	

% Discount Available Related To Contract Size





PCS have an extensive Health & Safety training course schedule with flexible alternatives such as one-to-one training, classroom bookings and on-site training throughout the UK. This training is given exclusively for your company only either here at PCS or at your own premises.

FIRST AID AT WORK

First Aid provision in the workplace saves lives. It can prevent minor problems or injuries from becoming major ones. It can help employers reduce costs from injury. As an employer, you are legally required under health and safety regulations to provide appropriate first aid equipment, facilities and trained personnel in your workplace.

PCS can help you to identify your legal requirements and work closely with you to develop appropriate training for your workplace.



ASBESTOS AWARENESS

Asbestos awareness training is essential for employees whose work holds the potential to expose them to asbestos. Regulation 10 of the Control of Asbestos Regulations 2012 (CAR 2012) puts a requirement on employers to ensure that their staff have undergone suitable asbestos awareness training so that they are aware of the potential dangers they may face and also the procedures they must follow in the event they are working in the vicinity of asbestos containing materials (ACMs).



MANUAL HANDLING

Manual handling covers a wide range of activities and incorrect manual handling is one of the most common causes of injury at work. The nature of the load itself doesn't matter if you have to use your muscles, then its manual handling and, well, you're in danger.



FIRE SAFETY AND FIRE MARSHAL

The main outcome of this training course is to provide you with the knowledge to carry out the functions of a fire marshal. - Please note, this course also contains all of the content in the Basic Fire Awareness and Fire Extinguisher courses.

